



A truly national presence for the timber and hardware industries



MEMBER SERVICES



www.ntha.com.au

FREE CALL: 1800 822 621

FORMERLY



SAFETY - TRAINING - CAREERS - SERVICE



Introducing NTHA

NTHA - Owned by members, here for you.

At the National Timber and Hardware Association (NTHA), you are not just a number, you are an owner.

As a not-for-profit association we are not here to make money. We are here to make a difference — for your business, your safety, and your future.

As the former TABMA and Hardware Australia Associations, NTHA has over 80 years industry experience.

Join over 500 timber and hardware businesses today, who trust an association that puts the needs of its members first.

TO SUPPORT OUR MEMBERS AND BUILD A STRONGER INDUSTRY

- ✓ Advocating for change
- ✓ Guidance on all IR issues
- ✓ Building the workforce
- ✓ Keeping people safe
- ✓ Serving and strengthening the industry
- ✓ Developing careers and pathways



At the heart of every passionate organisation is a dedicated and hard working team who believe in the values and vision of the organisation. Our NTHA Team are every bit passionate, dedicated and hard working to help build a stronger industry for our members.

Stay Informed

NTHA ensures that our members stay informed on relevant information and current legislation. This helps our members manage their business successfully.



Member alerts

NTHA sends out member alerts via email to keep members informed with current information they need to know straight away.

Over the past couple of years our members have relied heavily on our information to keep them up to date on legislation changes and workplace health and safety. We pride ourselves on high open and click rates.



Weekly Wrap Up

NTHA's weekly 'Wrap Up' newsletter contains information on all of the latest industry news. The newsletter includes relevant articles to assist members with the running of their business; updates on NTHA as an association and services we are providing; information on state of trade.



Webinars

Having tools to gather our members together from across the country online has become not only a familiar part of doing business but essential. We run quarterly WHS forums, information on current issues and topics including training and guest speakers. This is a great way to get information out to members.



Monthly insights

Members receive monthly insights into building activity, financial data and general economic information.



Networking events

NTHA hosts events that connect and celebrate our industry. We hold Industry Awards every second year in Adelaide, Melbourne, Sydney, and Brisbane to recognise excellence and emerging talent. In alternate years, we host state gala dinners, giving members the chance to network and celebrate. We also run social and networking events to strengthen connections across the timber and hardware community.



Networking Events

At NTHA, we believe in the power of recognition, connection, and celebration.

Every year, our calendar is marked by a series of standout events designed to honour the very best of our industry, from rising stars to seasoned professionals, and award-winning businesses.

NTHA will host four major award nights bi-annually that celebrate innovation, excellence, and leadership. Held at iconic venues and attended by the industry's most respected names. The award nights include: Victorian & Tasmanian State Awards, New South Wales & ACT State Awards, Queensland State Awards and, South Australia, Northern Territory and Western Australian State Awards.

Equally important are our yearly graduation ceremonies, which recognise the achievements of our trainees and apprentices. Held nationally, these events celebrate the next generation of our workforce, including young and ambitious professionals who are shaping the future of timber and hardware.

Held bi-annually, NTHA's exclusive gala dinners bring together members, suppliers and industry leaders from across the country to connect, reflect and connect the bonds that make our industry thrive.

Whether you attend to support a graduate, celebrate a business win, or simply reconnect with peers, NTHA's national events are the heart and soul of this industry.

**CELEBRATING EXCELLENCE TODAY,
BUILDING A STRONGER FUTURE FOR
TOMORROW.**



Government Advocacy and Industry Representation

Connecting with State and Federal governments on behalf of our members and industry is something we have focussed on improving in the past few years. We have achieved this, especially throughout the pandemic. We also represent the industry on skills committees and industry groups ensuring our members' voices are heard.



Building relationships

NTHA is building relationships with government, industry associations and relevant stakeholders to ensure our members are informed and represented.



Advocate

NTHA is dedicated to promoting, protecting and influencing for change on behalf of our members within political, economic and social institutions to help build a stronger industry for our members.



Representation

NTHA has a seat at the table in various national and state skills committees to ensure government understands the needs of the industry's labour market and skills shortages. We also represent members at various industry groups.



Funding

NTHA has been successful in securing funding for training to up-skill the industry and will continue to do so as skills and labour shortages are currently a big concern.



Open door policy

NTHA endeavours to help members find their voice with an open door policy. Any issues or concerns, are always received with respect and support.



HR Resources

As well as helping our members recruit and retain employees, we want to help you ensure your human resources documents are up to date and provide assistance with any questions regarding industrial relations.



Free Workplace advice line

NTHA provides our members with a workplace advice line through our strategic partnership with the award winning legal team at Business Australia.



HR Resource Centre

Our HR Resource Centre has an extensive library of legal documents, including employment contracts, policies and procedures, and more.



Create customised documents

The legal documents are templates, making them easy to customise to business needs and branding.



Updates

NTHA will inform members when industrial awards change, along with any HR or IR legislation changes.



Workplace Health & Safety Services

Workplace Health and Safety (WHS) can be a minefield. NTHA's WHS service is designed to help members understand their responsibilities and implement safe work practices. Our professional team draws upon experience, formal qualifications and specific expertise to assist with practical solutions and advice.



WHS Management System Review

Think of this like a WHS "health check" for your business. We assess whether your current safety systems: policies, procedures, and risk controls are effective, up to date, and compliant. This review covers key WHS areas and helps you to identify any gaps before they become a problem. If your WHS system hasn't been reviewed in the past 12 months, now is the time to book a review in.



Hazard Identification Service

Are you walking past hazards every day without realising it? Over time, it's easy to become blind to risks in your workplace. Our hazard review identifies both common and hidden dangers — from machinery guarding and electrical safety to emergency exits, trip hazards, racking issues, traffic control, dangerous goods and much more. This service helps bring a fresh set of expert eyes into your workplace and should be completed annually to assist you to stay proactive and compliant.



Short Course Training & Compliance Support

Need to upskill your team? NTHA offers tailored short courses and accredited and non-accredited training delivered by experienced trainers who understand your industry. Options include Forklift Refresher, Chain of Responsibility, Manual Handling, WHS Responsibilities, Psychosocial and Positive Duty and Mental Health First Aid. Looking for something else? Just ask and we'll endeavour to make it happen.



Upskill Your Team with the WHS Masterclass – 2 for 1 Offer

Join our 12-month WHS Masterclass Program – tailored for those responsible for workplace safety in the timber and hardware industry. This hands-on program covers compliance, risk management, incident prevention, psychosocial hazards, plant and forklift safety, traffic management plans emergency planning, and more. Delivered via a 2-day workshop, monthly online sessions, and an onsite hazard review, you'll gain practical tools, expert support, and a safety-first culture. Ideal for PCBU's, WHS Managers, HR, and business owners. We're here to educate and support you and your team in maintaining safe practices in your workplace.

NTHA Training (RTO code: 5343)

NTHA Training is a Registered Training Organisation (RTO) which delivers nationally recognised qualifications and a range of short course training across all sectors of the forest and timber industry, including sales, merchandising, warehousing, logistics, business, management, manufacturing and workplace health and safety.



Customised training

We know one business is not the same as the next, that is why we will customise employee training to suit individual business needs and the needs of each employee.



Flexible training

NTHA Training is able to offer flexible training arrangements to suit individual businesses. This may be face-to-face, online eLearning, group training or training via Zoom.



Knowledge

Our trainers have an in-depth knowledge and relevant experience to ensure employees' training is current.



Practical training

Our trainers will deliver practical training that is relevant to the industry and the employee's job which will in-return increase work performance and productivity.



Proven results

Our training courses have a high completion rate.



Workplace Traineeships

NTHA Training delivers nationally accredited qualifications through workplace traineeships. Giving new and existing employees the opportunity to earn while they learn.

High quality training when it is required and where it is required; that's the NTHA Training difference.



Upskill your existing staff or use our GTO service to help you find the qualification that is right for your business.

Qualifications we offer

- ✓ BSB30120 Certificate III in Business
- ✓ BSB40520 Certificate IV in Leadership and Management
- ✓ FWP30622 Certificate III in Timber Building Products Supply
- ✓ FWP30920 Certificate III in Timber Frame or Truss Manufacture
- ✓ FWP31220 Certificate III in Timber Systems Design
- ✓ FWP40420 Certificate IV in Timber Systems Design
- ✓ FWP30322 Certificate III in Timber and Wood Production Operations
- ✓ SIR30216 Certificate III in Retail
- ✓ SIR30316 Certificate III in Business-to-Business Sales
- ✓ TLI30321 Certificate III in Supply Chain Operations



**Qualifications may be funded depending on state and student eligibility.
Speak to our team to find out more information.**

Short Courses we offer

- ✓ Introduction to Plan Reading and Estimating
- ✓ Timber Take Offs
- ✓ Timber Knowledge Beginner
- ✓ Coaching Leaders for Performance
- ✓ Customer Service
- ✓ Chain of Responsibility
- ✓ Retail Loss Prevention

**Contact us for a tailored program that
builds skills and expertise designed to
suit your business.**



Trainees & Apprentices

NTHA Trainees & Apprentices is the only timber and hardware Group Training Organisation (GTO) in Australia dedicated to supporting the industry's growth through meaningful employment and training.

We partner with members to build skilled, motivated teams — creating real opportunities for individuals to thrive and helping businesses fill skills gaps with job-ready talent.



Free recruitment

We handle advertising, screening, and interviews across targeted channels — delivering pre-vetted, job-ready candidates to your door.



Training & Development

NTHA manages all training coordination, ensuring apprentices and trainees receive tailored, nationally recognised training alongside real on-the-job experience.



Reduced liability

As the legal employer, we manage payroll, workers' comp, superannuation, RTO fees and more — eliminating your employment risk.



Mentoring Support

Our Field Officers provide dedicated mentoring throughout the placement, improving retention and completion rates by up to 19%.



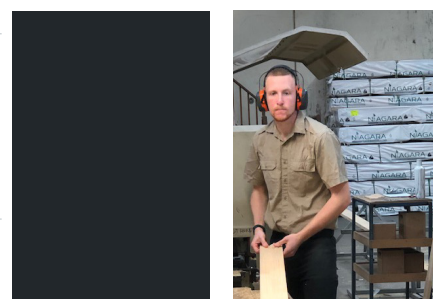
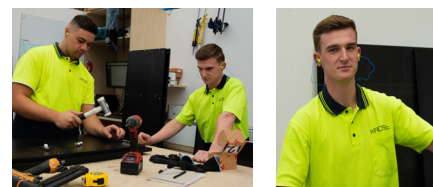
Onboarding & Compliance

We take care of the entire onboarding process, including inductions, contracts, and compliance checks — so your team stays focused on the job.



Role Flexibility

If your business needs change, we can rotate or reassign trainees and apprentices, ensuring continuity and minimal disruption to learning outcomes.



Recruitment

Finding the right people in the timber industry can be challenging—we make it easier. Our Permanent Recruitment services are tailored specifically for timber businesses, helping you secure skilled, reliable staff who understand the demands of your trade.

As a division of the National Timber and Hardware Association, we have deep industry knowledge and strong networks across the timber sector. Whether you're hiring for the yard, the mill, sales, logistics or management, we source quality candidates who are the right fit for your business.



Experience

Not only has NTHA been recruiting for over 20 years, our recruitment staff are also experienced recruiters.



Knowledge

NTHA has the knowledge and understanding of the timber and hardware industry and what type of person it takes for a good industry and cultural fit.



Database

NTHA keeps a database of active candidates, including skills and experience.



Professional and hassle-free

NTHA takes the pain out of recruitment, advertising on several job platforms, and screening candidates before they arrive for an interview.



Guarantee

NTHA Recruitment prides itself on finding the right people, but sometimes it just doesn't work out. That's why our service provides a guarantee period.



"NTHA were really easy to deal with. They always kept me in the loop throughout the recruitment process and even though it is a very tough recruiting market, they still managed to provide us with a range of candidates to fill our sales position."

- JACOB FERROW, TIMBECK GENERAL MANAGER

Trade Credit Insurance Program

Trade Credit Insurance is the ultimate protection against bad debts, and when debtors are insured against the risk of insolvency, protracted default or political events. NTHA Trade Credit Insurance Program offers a unique, cost-effective trade credit solution, developed exclusively for our members who deal with trade customers.

Debtors insurance is not the only cover a business needs to mitigate credit risk. NCI offer a suite of services to help protect our members against bad debts.



* The program is subject to terms and conditions.



Group buying power

Unique low shared excess for members claiming on the same buyer and centralised management of QBE credit limits and discretionary limit cover by NCI.



Savings

Low entry level premiums and attractive premium rates. Premium spend reduced with balances below \$5,000 excluded and 100% reimbursement of collection and legal costs, up to \$10,000.

90% indemnity.



Flexibility

3 - 12 month period of insurance and ability to pay policy costs in instalments.

60 days cover on works conducted on bespoke items prior to delivery.

Adroit Insurance & Risk

National Timber & Hardware Association provides an exclusive tailored insurance program for its members. Adroit Insurance & Risk has been operating since 1978, and their team contains professionally trained insurance Risk Advisers with extensive retail and members insurance expertise. Their high service standard and fully managed claims service means they are only a phone call away and able to take care of everything for you.

The Adroit team understands every industry holds its own unique risks, which is why they have developed an insurance program specifically for the timber and hardware Industry. All at a very competitive price. This insurance program was carefully considered using the greatest risks within our Industry and from this information Adroit were able to tailor an insurance program to meet our needs.



Tailored Insurance Program

Developed specifically for the hardware industry.



Competitive Pricing

Managing expenses is crucial for any business. This program offers industry-specific coverage at a highly competitive price.



High-Quality Service

Adroit is committed to providing a high service standard. Their fully managed claim service means that help is always a phone call away, ensuring a smooth and efficient claims service.



**Contact NTHA today and we will connect you
with a local Adroit Adviser to discuss your
sites insurance needs or risk strategies**

Adroit Insurance & Risk Pty Ltd is a Corporate Authorised Representative (CAR No 1309996) of Insurance Advisernet Australia Pty Ltd, AFSL 240549.



Building Trade Credit Australia

Building Trade Credit Australia (BTCA) is a member-based trade credit bureau founded by NTHA to help suppliers reduce risks and collaborate exclusively with other suppliers in a trustworthy and secure environment.

This service sources accurate credit information and reports about building industry debtors in just a few clicks to reduce risk when granting credit.



Accurate information

Source accurate credit information about building industry debtors in just a few clicks.



Database availability

Access our database 24/7.



Credit history

Find the trading and credit history of over 32,000 entries in Australia totalling annual sales of over \$4.5billion.



Reports

Secure reports that reduce risks when granting credit.



MEMBER SAVINGS

NTHA uses the buying power as a collective to negotiate better deals and cost savings for members. Members are welcome to explore insurance and fuel savings with our partners.

INSURANCE SAVINGS



Members receive group buying savings on insurance including an obligation and cost-free evaluation of current insurances.

FUEL SAVINGS



Discounts on Unleaded, Diesel and LP gas at Ampol.

Member Insights & Stats

NTHA provide industry insights as a member-only service, helping timber and building materials businesses be well prepared with a broad range of statistical data.

Businesses that are well informed are better prepared for success. To be well prepared is to have good stock purchasing and inventory plans, solid product development and testing programs, and wise capital equipment procurement and investment strategies. That's what NTHA Stats delivers!



Statistical updates

NTHA Stats updates members on building approvals, building commencements, loan approvals, Australian timber imports, price indices, wages and retail sales.

Updates are monthly, quarterly, biannually and annually depending on when the data is available.



Translating data

NTHA Stats is based on translating over 37 million data observations.



Building reports on geographical areas

Our NTHA Stats specialists can provide reports on building approvals from geographical areas of interest (suburb/suburb groups).



Monthly newsletters

Each month members will receive a NTHA Stats newsletter to highlight the significant movements in the building activity, financing data and general economic information.

Member-only Insights Service

Inform your business and prepare for
the future with data and statistics

Our Industry Partners



NTHA are proud supporters of Women in Forests & Timber Network (WFTN) and Women in Hardware (WIH)



Applicant Details



Registered Company Name:

Trading Name (if applicable):

Address:

Postcode:

PO Box:

Postcode:

Telephone Number:

: Primary Contact Name:

Contact for Billing (if different to primary contact)

Primary Contact Email Address:

Billig Contact Email Address:

Primary Contact Position Title

Nature of Business (please tick one)

- ☐ Individual/Sole Trader ☐ Company
☐ Partnership ☐ Other (please specify below)

Date Business Commenced:

ABN:

Nature of Operations:

Annual Membership

- ☐ More than 15 employees: \$1228 ex gst ☐ Suppliers \$1228 inc gst

- ☐ 15 employees or less: \$512 ex gst

Business Metrics

Number of Employees:
[Please enter
approximate number.]

Annual Turnover

Note: This information is confidential and is used as a collective figure for the purpose of lobbying to Government and to help NTHA better tailor member services.

Market Sector

- ☐ Timber Merchant ☐ Hardware Retailer
☐ Saw Mills ☐ Frame & Trusses
☐ Board Products ☐ Landscaping
☐ Joinery ☐ Importer/Wholesaler/Supplier
☐ Timber Merchant with Hardware Store
☐ Hardware Stores with Timber

Trade %

Retail %

I/We apply to become a member of National Timber and Hardware Association (NTHA) and if I/We am/are approved by the Board to become a member of NTHA I/We agree to be bound by the Constitution as amended from time to time. I/We undertake, if admitted to membership, to adhere, in the conduct of my/our business, to the terms of the NTHA Code of Ethics as published from time to time in so far as such individual terms apply to my/our business.

Date:

On behalf of the Applicant:

NAME OF SIGNATORY

SIGNATURE

If you need further assistance please contact the member services team on 1800 822 621.



Servicing members Australia wide

info@ntha.com.au

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